

County of Buffalo
Alma, Wisconsin
Notice of Public Meeting

AGENDA

Committee: Department of Health & Human Services & Veterans Services Committee
Date: Monday, October 17, 2022
Time: 6:00 PM
Location: County Board Room
Pepin County Government Center
740 7th Avenue West
Durand, Wisconsin 54736

Remote Access:

The meeting is open to the public, but portions of the meeting may be closed if this notice indicates that the committee may convene in closed session. The following matters may be considered and acted upon at the meeting, but deviation from the order shown may occur:

1. Call to Order/Roll Call of Members
2. Public Comment Regarding Matters That Will Be Taken Up by the Committee at This Meeting.
3. Review/Discussion/Action – Minutes of Previous Meeting
4. Review/Discussion/Action – Refill Social Worker/Case Manager Position
5. Review/Discussion/Action – Social Worker/Case Manager Job Descriptions
6. Review/Discussion/Action – Public Health Collaboration with Pepin County
7. Review/Discussion/Action ~ Next Meeting Date and Time
8. Public Comment Not Related to Agenda Items
9. Review/Discussion/Action – **Joint Buffalo County Veterans/DHHS Committee and Pepin County Department of Human Services Board meeting**
 - a. Welcome and Introduction
 - b. ADRC Presentation
 - c. Senior Nutrition Suggested Donation Proposal
 - d. Adult Protective Services Presentation
 - e. Child Support Presentation
 - f. Birth to Three Presentation
 - g. Closing
10. Adjournment

Date: October 11, 2022

Chair Name: Mary Anne McMillan Urell

By: _____
Dave Rynders, DHHS Director

Committee Members: If unable to attend, please contact the Chair at 608 397-4582. If the Chair is unavailable, please contact the DHHS Director at 608 685-6304. If the DHHS Director is unavailable, please contact the County Clerk's Office at 608-685-6209. If the Chair, DHHS Director and the County Clerk are not available, please call the Administrative Coordinator at 608-685-6234.

Persons with Disabilities: Buffalo County shall attempt to provide reasonable accommodations to the public for access to its public meetings, provided reasonable notice of special need is given. If you require special accommodations to attend this meeting, please contact the County Clerk's Office at 608-685-6209.

Public Access to the Courthouse: The South Entrance will be the only access to the building after 4:30 p.m.

Persons who are members of another governmental body, but who are not members of this committee, may attend this meeting. Their attendance could result in a quorum of another governmental body being present. Such a quorum is unintended, and they are not meeting to exercise the authority, duties, or responsibilities of any other governmental body.

BUFFALO COUNTY

POSITION DESCRIPTION

Department:	Health and Human Services
Position Title:	Social Services Case Manager I, II
Pay Class:	I-J / II-I
Exemption Status:	Hourly - Non-Exempt
Direct Supervisor:	Social Services Manager
Date:	July 2022

Purpose of Position:

The Case Manager in this position will be assigned work in the Social Services unit of Buffalo County Department of Health and Human Services. Duties are assigned based on agency need, worker experience, and worker qualifications.

Essential Duties:

This list of duties is not to be construed as all-inclusive and may be modified as need and program require. Special duty assignments will occur.

- Provide case management services to individuals experiencing mental health concerns, substance abuse concerns, children with long term support waiver needs, youth justice/delinquents, child welfare, child protection services for families, Adult Protection and Elder Abuse, Guardianships, WATTS and Protective Placements. Case management services include:
 - Assess eligibility, complete functional screens, complete initial assessments, access reports, prepare applications, and provide ongoing case management services for clients in programs such as Comprehensive Community Services (CCS), Community Support Program (CSP), Kindship Care, Children's Community Options Program (CCOP), Community Recovery Services (CRS), Children's Long Term Support Waiver (CLTS-W), Youth Justice, Child Welfare, Child Protection, Adult Protection, Elder Abuse Investigations and Services, Protective Placements, WATTS Reviews, and Guardianships.
 - Assessing service needs, including case management and plans. Arranging, authorizing, and monitoring services including the client's progress and the need to increase or decrease services.

- Establishing goals and outcomes with the client, evaluating the effectiveness of services provided, and determining with the client when it is appropriate to discharge from services.
- Recruitment and retention of foster homes, while providing ongoing training and support to the foster families. Use training and interviewing techniques with foster parents and families to ensure the safety and eligibility of the foster family for initial and ongoing licensure. Develop cooperative working relationships with community to network for the purposes of recruitment and retention of foster parents.
- Completing BCDHHS internal paperwork needed for services including forms such as Financial Information Forms, Monthly Billing Forms, CLTS Authorizations, etc. Prepare copies client records, to include redaction of protected health and confidential information of individuals other than the identified client(s); to legally satisfy client information requests by clients, authorized attorneys and other authorized parties.
- Make client contacts as dictated by the programs listed above. All case documentation shall be completed within the timeframe required by specified program.
- The worker will arrange service with the most appropriate provider. This includes contracting with new providers and/or setting up services through existing contracted providers to coordinate the best possible outcome for the client.
- The worker will refer all clients potentially eligible for financial or medical assistance to the Economic Support Specialist in the Western Region for Economic Assistance Consortium (WREA) and/or Disability Benefit Specialist in the Aging and Disability Resource Center (ADRC). He/she will continue to work with the WREA Consortium/ADRC to verify financial eligibility and to verify cost shares and other programs that assist the client in funding.
- The worker will refer all clients to other potential/collaborative services available, as appropriate. Examples of the services that may be appropriate are Women, Infant and Children (WIC), Public Health, Children with Special Health Care Needs, SSI, Badger Care, Day Care Assistance, Children's Waiver, etc.
- The worker will work closely with Law Enforcement, District Attorney Office, Corporation Counsel, Circuit Court Judge, and attorneys in collaboration for assessment and service needs of clients. This includes preparation of court documentation and necessary reports including requesting petitions for such things as Mental Health Commitments, Alcohol and Other Drug Commitments, Child in Need of Protection and Service, Juvenile in Need of Protection and Services, Youth Justice, Protective Placement, Adult Protection, Elder Abuse Protection, Guardianships, and assistance in necessary restraining orders for protection of individuals as appropriate.
- Worker will attend seminars, workshops, and training sessions as mandated by BCDHHS and program requirements aiding in the education of programs and state statutes.

- On call services: The worker in this position may be on call as agency needs require performing all agency related work after hours, on weekends, and on holidays. On call duties include:
 - Juvenile Intake under Chapter 938 and Child Protection under Chapter 48.
 - Assisting Law Enforcement with emergency situations under Chapter 51 and Chapter 55.
 - Crisis Response/ Assessment of individuals experiencing mental health or substance abuse emergencies.
 - Handling family or individual crises including emergency food, shelter, fuel, and domestic abuse.
 - Assuring the appropriate documentation, referral, and follow up.

The duties of this position may be modified to meet agency needs.

Minimum Training, Experience, and Qualifications Required to Perform Essential Job Functions:

- Possession of an Associate’s Degree or have completed post high school course work in Social Work, Criminal Justice, Psychology, Sociology, or a similar Human Services related field.
- A minimum of one year experience in working with the identified population of hire/assignment. For example, if assigned to work with individuals with mental health needs, the minimum experience of the social-worker will be one year of experience working with persons living with mental illness. If the target population is Child Protection, the worker will have at least one year minimum experience in working with children and/or families.
- Valid driver’s license.

Physical Requirements:

- Ability to operate a variety of office equipment and machinery with some requiring complex and rapid adjustments, including computer terminal, telephone, fax machine, calculator, and photocopier.
- Ability to coordinate eyes, hands, feet, and limbs in performing slightly skilled movements.
- Ability to exert very moderate physical effort from sedentary to light work, typically involving some combination of stooping, kneeling, crouching, and crawling; as well as lifting, carrying, pushing, and pulling up to 20 pounds.
- Ability to recognize and identify degrees of similarities or differences between characteristics of shapes, sounds, and objects associated with job related objects, materials, and tasks.
- Ability to sustain prolonged visual and mental concentration.
- Ability to communicate orally and in writing with others.

Environmental Adaptability:

- Ability to work under generally safe and comfortable conditions where exposure to environmental factors such as hazardous conditions or exposure to disease may cause discomfort but pose little risk of injury and are present only in unusual situations.

Buffalo County is an Equal Opportunity Employer. In compliance with the Americans with Disabilities Act, the County will provide reasonable accommodations to qualified individuals with disabilities and encourages both prospective and current employees to discuss potential accommodations with the employer.

Employee's Signature

Supervisor's Signature

Date

Date

Approved by Home Committee: July 2022
Approved by Human Resources: July 2022

BUFFALO COUNTY

POSITION DESCRIPTION

Department:	Health and Human Services
Position Title:	Social Services Social Worker I, II, III
Pay Class:	I-I / II-G / III-F
Exemption Status:	Salary – Exempt
Direct Supervisor:	Social Services Manager
Date:	June 2022

Purpose of Position:

The Social Worker in this position will be assigned work in the Social Services unit of Buffalo County Department of Health and Human Services. Duties are assigned based on agency need, worker experience, and worker qualifications.

Essential Duties:

This list of duties is not to be construed as all-inclusive and may be modified as need and program require. Special duty assignments will occur.

- Provide case management services to individuals experiencing mental health concerns, substance abuse concerns, children with long term support waiver needs, youth justice/delinquents, child welfare, child protection services for families, Adult Protection and Elder Abuse, Guardianships, WATTS and Protective Placements. Case management services include:
 - Assess eligibility, complete functional screens, complete initial assessments, prepare applications, and provide ongoing case management services for clients in programs such as Comprehensive Community Services (CCS), Community Support Program (CSP), Children's Community Options Program (CCOP), Community Recovery Services (CRS), Children's Long Term Support Waiver (CLTS-W), Youth Justice, Child Welfare, Child Protection, , Adult Protection, Elder Abuse Investigations and Services, Protective Placements, WATTS Reviews, and Guardianships.
 - Assessing service needs, including case management and plans. Arranging, authorizing, and monitoring services including the client's progress and the need to increase or decrease services.

- Establishing goals and outcomes with the client, evaluating the effectiveness of services provided, and determining with the client when it is appropriate to discharge from services.
- Completing BCDHHS internal paperwork needed for services including forms such as Financial Information Forms, Monthly Billing Forms, etc.
- Make client contacts as dictated by the programs listed above. All case documentation shall be completed within the timeframe required by specified program.
- The worker will arrange service with the most appropriate provider. This includes contracting with new providers and/or setting up services through existing contracted providers to coordinate the best possible outcome for the client.
- The worker will refer all clients potentially eligible for financial or medical assistance to the Economic Support Specialist in the Western Region for Economic Assistance Consortium (WREA) and/or Disability Benefit Specialist in the Aging and Disability Resource Center (ADRC). He/she will continue to work with the WREA Consortium/ADRC to verify financial eligibility and to verify cost shares and other programs that assist the client in funding.
- The worker will refer all clients to other potential/collaborative services available, as appropriate. Examples of the services that may be appropriate are Women, Infant and Children (WIC), Public Health, Children with Special Health Care Needs, SSI, Badger Care, Day Care Assistance, Children's Waiver, etc.
- The worker will work closely with Law Enforcement, District Attorney Office, Corporation Counsel, Circuit Court Judge, and attorneys in collaboration for assessment and service needs of clients. This includes preparation of court documentation and necessary reports including requesting petitions for such things as Mental Health Commitments, Alcohol and Other Drug Commitments, Child in Need of Protection and Service, Juvenile in Need of Protection and Services, Youth Justice, Protective Placement, Adult Protection, Elder Abuse Protection, Guardianships, and assistance in necessary restraining orders for protection of individuals as appropriate.
- Worker will attend seminars, workshops, and training sessions as mandated by BCDHHS and program requirements, aiding in the education of programs and state statutes. This includes Social Work Certification training hours including ethics and boundaries training mandated by the Department of Safety and Professional Services.
- On call services: The worker in this position may be on call as agency needs require performing all agency related work after hours, on weekends, and on holidays. On call duties include:
 - Juvenile Intake under Chapter 938 and Child Protection under Chapter 48.
 - Assisting Law Enforcement with emergency situations under Chapter 51 and Chapter 55.

- Handling family or individual crises including emergency food, shelter, fuel, and domestic abuse.
- Assuring the appropriate documentation, referral, and follow up.

The duties of this position may be modified to meet agency needs.

Minimum Training, Experience, and Qualifications Required to Perform Essential Job Functions:

- Possession of a Bachelor's Degree in Social Work, Criminal Justice, Psychology, Sociology, or a similar Human Services related field; in addition to either holding a current Wisconsin Social Worker Certification or having the ability to complete the steps necessary to obtain the certification within the first two years of employment.
- A minimum of one year experience in working with the identified population of hire/assignment. For example, if assigned to work with individuals with mental health needs, the minimum experience of the social worker will be one year of experience working with persons living with mental illness. If the target population is Child Protection, the Social Worker will have at least one year minimum experience in working with children and / or families.
- Valid driver's license.

Physical Requirements:

- Ability to operate a variety of office equipment and machinery with some requiring complex and rapid adjustments, including computer terminal, telephone, fax machine, calculator, and photocopier.
- Ability to coordinate eyes, hands, feet, and limbs in performing slightly skilled movements.
- Ability to exert very moderate physical effort from sedentary to light work, typically involving some combination of stooping, kneeling, crouching, and crawling; as well as lifting, carrying, pushing, and pulling up to 20 pounds.
- Ability to recognize and identify degrees of similarities or differences between characteristics of shapes, sounds, and objects associated with job related objects, materials, and tasks.
- Ability to sustain prolonged visual and mental concentration.
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- Ability to work under generally safe and comfortable conditions where exposure to environmental factors such as hazardous conditions or exposure to disease may cause discomfort, but pose little risk of injury and are present only in unusual situations.

Buffalo County is an Equal Opportunity Employer. In compliance with the Americans with Disabilities Act, the County will provide reasonable accommodations to qualified individuals with disabilities and encourages both prospective and current employees to discuss potential accommodations with the employer.

Employee's Signature

Supervisor's Signature

Date

Date

Approved by Home Committee:
Human Resources Committee:

June 2022
June 2022



Child Support Agency Presentation

Buffalo County DHHS Mission Statement

The mission of Buffalo County DHHS is to empower individuals, families and communities to live well by preventing disease, protecting health and assuring safety, while encouraging independence.

Pepin County DHS Vision Statement

Empower people to be healthy and self sufficient and the mission is: Providing resources to collaboratively protect and serve.

Pepin County DHS Mission Statement

Providing resources to collaboratively protect and serve.

Child Support Agency

Help families become self-sufficient by establishing and enforcing child support orders.

Summary of Responsibilities

The Child Support Department is responsible for the location of absent parents, establishing a legal obligation for child support, adjudication of paternity for non-marital children, monitoring payment activities, enforcement of support obligations, and maintaining financial case records related to child support orders. The activities of the Child Support Program are governed by state and federal statutes and are funded by federal, state and local government.

Program Summary

The Child Support Department initiates administrative and judicial actions to legally establish paternity and child support obligations and then takes the necessary steps to enforce those court orders.

Child Support Performance Measures

Court Order Establishment Rate is the percentage of child support cases with court orders in place. Federal Performance goal is 80%.

Current Child Support Collection Rate is the percentage of support collected in the period it was due. Federal Performance goal is 80%.

Paternity Establishment Rate is the percentage of children that had paternity established during the year compared to the number of children who needed paternity established at the end of the previous year. As a result, this percentage often exceeds 100%. Federal Performance goal is 90%.

Arrears Collection Rate is the percentage of cases with past due payments that received a collection during the year. Federal Performance goal is 80%.

- ❖ Buffalo County met (3) performance measures (Court Order Establishment, Paternity & Current Support Collections).
- ❖ Pepin County met two (2) performance measures (Court Order Establishment & Paternity).

How Collaboration Began

First Multi-County CS Agency in Wisconsin

- 2013-2014 → Pepin contracted services with St. Croix County to train two Child Support Coordinators.
- 2014-2015 → Buffalo contracted services with Lisa Plunkett to train Child Support Coordinator.
- 2015-2017 → Buffalo contracted services with Lisa Plunkett to become Buffalo and Pepin County Child Support Coordinator.
- 2017-2018 → Buffalo & Pepin collaborated services under the direction of Lisa Plunkett, Brenda Berning, Karen Weiss, Dave Rynders, Paula Winters, Jamie Fawcett, DCF Human Services Supervisor, and Amie Geissler, BRO Western Region Child Support Regional Coordinator. Pepin contracts services of Buffalo County to maintain their Child Support Program.
- 2019-2020 → Buffalo contracted services with St. Croix County and Lisa Plunkett, St Croix County Child Support Administrator, continues as Buffalo/Pepin County Child Support Coordinator.
→ Buffalo contracted services with Chad Wolske, St. Croix County Child Support Specialist II, and Kelly Swan, Washburn County Coordinator, as Buffalo/Pepin Child Support Specialists.
- 2021 → All contracted staff and Karen Weiss work remotely.
→ Our Customer Service Agreement/Contract indicates that we will respond to any correspondence, phone calls or emails within 2 business days.

Bi-County Child Support Structure/Presence

Fiscal → Each County's fiscal staff maintain their own financial accounting for purposes of reporting via Sparc which is a State requirement. Coordinator establishes Cooperative Agreements with each County's District Attorney, Corporation Counsel, Clerk of Court and Sheriff's Department.

Staff → Although there are no staff housed in Pepin County, there is a known presence made by Pepin DHS staff. Both Agencies' goal was customer service, and I am proud to say we have succeeded!

Buffalo County employs two child support staff, Karen Weiss, full-time Child Support Specialist, and Mary Hildebrand, part-time Support Staff Specialist. Karen, Mary and Pepin DHS staff handle all day-to-day office tasks such as answering telephone, processing incoming and outgoing mail, assist public, etc. Mary and Pepin DHS staff work in the office. Karen is remote.

The State set up our KIDS (child support program) system, so each County is associated by Pepin Buffalo (Pepin correspondence) or Buffalo Pepin (Buffalo correspondence) and the return mailing address to Buffalo County. Having employed staff handle both County's incoming and outgoing mail is the most efficient.

Kelly Swan is assigned all new initiating, paternity, review/modification and establishment cases.

Chad Wolske is assigned all enforcement and interstate cases and attends all associated court hearings.

Karen Weiss is assigned all NIVD (non-enforcement) cases and attends court hearings if requested by the Court. Karen also attends hearings that Chad is unable to attend.

Pepin County cases are electronic via Laserfiche. Buffalo County will commence scanning into the same program in 2022.

Challenges

To accomplish our goal of excellent customer service, we started with a list of pros and cons and what a bi-county collaboration would look like. We outlined the challenges we needed to overcome and created a list of priorities.

- In the beginning, the Coordinator traveled between Buffalo and Pepin County approximately 2-3 days per week to attend meetings, appointments and hearings.
- Establish policy for staff (who is doing what).
- Create customer service policy guide. In part to assure Pepin County although no physical presence of staff, we pride ourselves in providing good customer service.
- Collaborate with the Court to develop appropriate schedule for hearings.
- Collaborate with Clerk of Court to develop one policy guide for both counties.
- Get KIDS (State Computer System) updated to recognize bi-county functions.

Challenges = Success

- ✓ Team developed policy/procedures. Model design includes centralized administration, expanded use of technology supporting remote work sites and an experienced, expert staff.
 - E Filing was one challenge which started with Coordinator processing, then assigned to Mary and now assigned to Chad. Efficiency = Time saving as most of the EFile notifications were cases assigned to Chad.
 - Telecommuting has saved travel expenses for both counties. Contracted staff are no longer billing for time and travel (approximately \$100 per round-trip).
 - Each team member has experience and ability to handle all aspects of CS and there is no lapse in service.
 - Encouraging participants to make payments directly to WISCTF and establishing online payment option via Allpaid (f/k/a GovPayNet) which saves the cost of processing payments via County Treasurer.
 - Both Counties have received many good reviews and “thank you” from our participants, local attorneys and collaborating Agencies (Child Protection Services, Clerk of Court, Commissioner and Judge).
 - Centralized drafting of court orders and pleadings which has led to a reduction of time before they are filed with the Courts.
 - Improved customer service that allows participants to reach the Child Support Agency by phone or email.
 - Buffalo received the FFY21 Certificate of Excellence (demonstrated excellence in all 4 measures)

Performance Measures

- ✓ Paternity Establishment Rate = Buffalo 112.79% & Pepin 108.08%
 - As of March 2022, Buffalo increased to 102.62% (7th in the State) and Pepin remained at 100.51%.
 - As of April 2022, Buffalo improved to 104.36% (8th in the State), moving up two percentiles and Pepin improved to 105.05% (3rd in the State), moving up five percentiles.
- ✓ Court Order Establishment Rate = Buffalo 92.12% & Pepin 98.31%
 - As of March 2022, both Buffalo and Pepin decreased minimally but remain in the same percentiles as February 2022 (93rd and 97th respectively).
 - Pepin was 1st in the State with their performance of 97.49%.
 - As of April 2022, the CSAs maintained their March percentiles and Pepin remained 1st in the State.
- ✓ Current Support Collection Rate = Buffalo 80.51% & Pepin 78.66%
 - As of March 2022, Buffalo increased to 80.09% (which exceeds the 80% federal performance target) and Pepin increased minimally to 77.79%.
 - As of April 2022, Buffalo maintained the 80th percentile and Pepin improved to the 78th percentile.
- ✓ Arrears Collection Rate = Buffalo 79.33% & Pepin 78.15%
 - As of March 2022, Buffalo increased to 65.68% and Pepin increased to 71.13% (11th in the State).
 - As of April 2022, Buffalo improved to 70% and Pepin improved to 72.41% keeping the 11th spot.



County Comparable



Current Child Support Collection		
	Caseload	Performance
■ Bayfield	406	77.75%
■ Forest	544	82.21%
■ Price	503	76.74%
■ Buffalo	482	80.51%

Arrears Collection		
	Caseload	Performance
■ Bayfield	406	77.11%
■ Forest	544	81.37%
■ Price	503	67.39%
■ Buffalo	482	79.33%

Court Order Establishment		
	Caseload	Performance
■ Bayfield	406	92.61%
■ Forest	544	89.66%
■ Price	503	91.18%
■ Buffalo	482	92.12%

Paternity Establishment		
	Caseload	Performance
■ Bayfield	406	113.65%
■ Forest	544	109.44%
■ Price	503	89.66%
■ Buffalo	482	112.79%

Current Child Support Collection		
	Caseload	Performance
■ Florence	168	79.56%
■ Iron	232	80.97%
■ Pepin	237	78.66%

Arrears Collection		
	Caseload	Performance
■ Iron	168	74.11%
■ Florence	232	75.49%
■ Pepin	237	78.15%

Court Order Establishment		
	Caseload	Performance
■ Iron	168	78.88%
■ Florence	232	94.05%
■ Pepin	237	98.31%

Paternity Establishment		
	Caseload	Performance
■ Iron	168	102.68%
■ Florence	232	112.40%
■ Pepin	237	108.08%

Buffalo County Child Support Based on KIDS Data As of - 9/30/2

This report provides current and historical information on four federal measurements used to determine the effectiveness of the child support program both in Wisconsin and nationally. The Federal Fiscal Year (FFY), which runs from October 1, 2021 through September 30, 2022. The word “year” corresponds to federal fiscal year. These measurements are defined as follows:

Court Order Establishment Rate (CO %) is the percentage of child support cases with court orders in place. Federal performance goal is 80%.

Current Child Support Collection Rate (CS %) is the percentage of support collected in the period it was due. Federal performance goal is 80%.

Paternity Establishment Rate (PE %) is the percentage of children that had paternity established during the year compared to the number of children who needed paternity established at the end of the previous year. As a result, this percentage often exceeds 100%. Federal performance goal is 90%.

Arrears Collection Rate (AC %) is the percentage of cases with past due payments that received a collection during the year. Federal performance goal is 80%.

	Current Month	Last Month	Last Year	End of Fiscal Year
	SEPTEMBER-2022	AUGUST-2022	SEPTEMBER-2021	SEPTEMBER-2021
CASE LOAD	482	476	477	477
COURT ORDER	92.12%	93.28%	93.08%	93.08%
PATERNITY	112.79%	110.47%	113.74%	113.74%
CURRENT SUPPORT	80.51%	80.41%	82.22%	82.22%
ARREARS	79.33%	79.18%	80.06%	80.06%

Federal Fiscal Year - Quarterly Collections	TOTAL	NIVD	IVD	IN-STATE
Q4 - 2021	\$351,698.59	\$48,838.36	\$302,860.23	\$274,322.88
Q1 - 2022	\$376,407.81	\$48,340.22	\$328,067.59	\$307,281.22
Q2 - 2022	\$359,466.43	\$33,937.84	\$325,528.59	\$296,889.46

12
to
over a
The use
follows:

00%.

Federal Fiscal Year
GOAL
80.00%
90.00%
80.00%
80.00%

SENT TO OTHER STATES

\$28,537.35
\$20,786.37
\$28,639.13

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Pepin County Child Support Based on Data As of - 9/30/22

This report provides current and historical information on four federal measurements used to determine the effectiveness of the child support program both in Wisconsin and nationally over Federal Fiscal Year (FFY), which run from October 1, 2021 through September 30, 2022. The word “year” corresponds to federal fiscal year. These measurements are defined as follows:

Court Order Establishment Rate (CO %) is the percentage of child support cases with court orders in place. Federal performance goal is 80%.

Current Child Support Collection Rate (CS %) is the percentage of support collected in the period it was due. Federal performance goal is 80%.

Paternity Establishment Rate (PE %) is the percentage of children that had paternity established during the year compared to the number of children who needed paternity established at the end of the previous year. As a result, this percentage often exceeds 100%. Federal performance goal is 90%.

Arrears Collection Rate (AC %) is the percentage of cases with past due payments that received a collection during the year. Federal performance goal is 80%.

	Current Month	Last Month	Last Year	End of Fiscal Year
	SEPTEMBER-2022	AUGUST-2022	SEPTEMBER-2021	SEPTEMBER-2021
CASE LOAD	237	237	260	260
COURT ORDER	98.31%	98.31%	92.69%	92.69%
PATERNITY	108.08%	107.07%	116.13%	116.13%
CURRENT SUPPORT	78.66%	78.50%	77.44%	77.44%
ARREARS	78.15%	78.15%	77.91%	77.91%

Federal Fiscal Year - Quarterly Collections	TOTAL	NIVD	IVD	IN-STATE
Q3 - 2021	\$220,218.07	\$28,866.97	\$191,351.10	\$180,564.38
Q1 - 2022	\$229,423.49	\$28,129.88	\$201,293.61	\$191,958.71
Q2 - 2022	\$189,063.66	\$31,924.03	\$157,139.63	\$146,229.21

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lows:

%.

Federal Fiscal Year
GOAL
80.00%
90.00%
80.00%
80.00%

SENT TO OTHER STATES

\$10,786.72

\$9,334.90

\$10,910.42

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